

NOV '22 NEWSLETTER



MILITARY SPOUSE EMPLOYMENT PARTNERSHIP

Hunt Military Communities announces a new partnership with the Defense Department.

On October 25, 2022, Hunt Military Communities will join the Defense Department Military Spouse Employment Partnership in an in-person induction ceremony and annual event in Arlington, Virginia. Hunt Military Communities joins more than 70 new partners to MSEP — bringing the number of employers to more than 615.

MSEP connects military spouses with hundreds of partner employers who commit to recruit, hire, promote, and retain military spouses. Since its inception in 2011, MSEP employers have hired more than 220,000 military spouses.

CLICK HERE FOR MORE INFORMATION

OUR CEO'S MESSAGE

Dear HMC Residents,

By now, you should have received your link to the Tenant Satisfaction Survey. I encourage you to complete this short survey as your feedback is incredibly valued. The collective feedback will help us understand areas of opportunity to improve your living experience, while also gaining feedback on the areas you enjoy so we can give that greater focus.

Recently, we completed focus groups in each of our communities. Thank you to the residents who participated and shared their candid feedback. We have identified areas of opportunity from your sentiment that are being prioritized for 2023. We look forward to continued dialogue with our residents on how we can collectively continue to make living on base a great experience.



On November 11th, we will honor our many veteran residents who unselfishly answered the call and served our great nation in the name of duty, honor, and country. The entire HMC team is grateful and proud of their many sacrifices, and we want to be the first to thank you and your families for your service to our nation.

Lastly, we want to wish you all a Happy Thanksgiving. I hope you can all make meaningful memories with your loved ones, and for those families with a deployed service member, we are both grateful and humbled by the sacrifices your family makes for all of us.

As always, thank you for allowing us to serve you.

Semper Fidelis,

Brian Stann President and CEO Hunt Military Communities

229-992-2029 🕓

@MoodyFamilyHousing ③

@MoodyFamilyHousing2012 f

COMMUNITY REMINDERS

COVID-19 Reminder

We thank you for your continued patience and dedication in following the COVID-19 guidance and protocols over the past year. We recognize it has been a very challenging time for all and appreciate all that you do in helping to keep our communities safe.

New Numbers

Please take note of our newer phone number! Our old phone number is about to be disconnected and we will no longer receive calls there. Our appropriate phone number is: (229) 992-2029.

Notice To Vacate

When it comes time to move out, we do require at least 30 days of written notice. We have special paperwork that needs to be filled out if you are going to vacate your home. Please contact an office team member if you need the paperwork.

Landscaping

Please continue mowing and edging your fenced yards! Residents with fenced backyards are responsible for mowing the fenced area, as well as edging/trimming along the fence line.

Halloween Decorations

Please make sure to take your Halloween decorations down in a timely manner after the holiday is over.

Thanksgiving

If you plan on cooking for Thanksgiving, please make sure your stove and oven are working prior to and call us to let us know if they are giving you any issues. Please also keep an eye on your email closer to Thanksgiving for garbage disposal tips!

Office Closures

Our office will be closed on November 11th in observance of Veteran's Day and November 24th in observance of Thanksgiving.

COMMUNITY ANNOUNCEMENTS

Indoor Pest Control – Wednesday, November 9th, and Thursday, November 10th. If you need spraying in between services, please call the office! Recycling Days – Tuesday, November 8th, and Tuesday, November 22nd.

COMMUNITY IMPROVEMENTS

The Quiet Pines gate is officially functional! The monthly code for the walking gate will be sent out in November, so check your emails! If you are having issues with your gate code or still need it, please call or email the office.



NOVEMBER IS NATIONAL VETERANS AND MILITARY FAMILIES MONTH



PUMPKIN CARVING CONTEST Storm Young

MILITARY COMMUNITIES

Moody-Family-Housing.com

f 🛛 G 😣 😓 🚇

2022 NOVEMBER

SUN	MON	TUE	WED	THU	FRI	SAT
		01 Tenant Satisfaction Survey Season Continues!	02	03	04 Pet of the Month Contest Starts Facebook	05
06 Daylight Saving Time Ends	07	08 Election Day Recycling Day	09 Indoor Pest Control Magnolia Grove	10 Indoor Pest Control Quiet Pines	11 Veterans Day OFFICE CLOSED	12
13 Pet of the Month Contest Ends Facebook	14 Yard of the Month Contest! Facebook	15	16	Food Truck Event 5 -7 PM	18	19
20	21	22 Recycling Day	23	24 Thanksgiving OFFICE CLOSED	25	26
27	28	29 #GivingTuesday	30 Tenant Satisfaction Survey November Prize Given Out			



CONNECT WITH US!



RESIDENT GUIDELINE REMINDERS

5.11 Preventive Maintenance

MOODY FAMILY HOUSING will conduct a preventive maintenance program to maintain and assess Heating, Ventilation and Air Conditioning (HVAC) systems, appliances, range hood suppression system (if installed), smoke detectors, and carbon monoxide detectors. Residents will be notified of a date and time maintenance personnel will be scheduled to be at the Resident's home to perform periodic inspections or preventive maintenance. If a resident has a "Permission to Enter" form on file, it will not be necessary for anyone to be home to have the inspection or work performed. If a resident does not have this authorization on file, the maintenance technician will leave a door hanger note indicating their attempt to perform the inspection or work and asking that the resident call to reschedule.

5.12 Self-Help Supplies

MOODY FAMILY HOUSING stocks complimentary self-help items for Resident's use in maintaining their home, such as smoke/carbon monoxide detector batteries, HVAC filters, landscaping supplies and spring seed. Please contact the neighborhood management office for further details.

GOOD NEWS STORY!

We are working hard to be able to finish our Preventative Maintenance on all homes for the year! We do a yearly "PM" check on every single home. This is an opportunity for us to come in and check things such as HVAC systems, smoke detectors, fire extinguishers, plumbing, appliances, etc., to make sure they are functioning properly. This helps make your residency more comfortable and our job easier. Before your PM is completed, you will receive a letter at your door notifying you of such. If you moved in this year, your PM has already been completed and you will not receive a notice. Maintenance is currently working through Quiet Pines and will then move on to Magnolia Grove to complete any homes that have not already been taken care of earlier in the year. Please let us know if you have any questions.

You may also see one of our new Maintenance team members when your PM is completed! We are so happy to be fully staffed and have loved having Brad and Darrell join our team! We have heard great and positive feedback about both of them – we are so happy you are enjoying them as well! We do see all of your Satisfacts responses and appreciate them GREATLY. We always pass along the kudos to the maintenance team. If you see any of them on-site, please feel free to say hello.

Maintenance Team from left to right – Justin, James, Darrell, Brad, Dennis





PET OF THE MONTH Emily Fearnside's pups Ziggy, Gator & cowboy

IMPORTANT EVENTS

Tenant Satisfaction Survey

Tenant Satisfaction Survey Season continues! Please continue to fill out your surveys if you have not already done so to be entered in a chance to win a great prize! Prizes:

- Prizes:
 - Zero-gravity Chairs
 - Set of Stanley tumblers
 - \$100 gift card

ASTRO PEST CONTROL

If you require Astro treatment in-between the scheduled dates, please contact our office at 229-992-2029.

Call back for pest control treatment is every Wednesday for both communities!

CONTACT INFORMATION

Office Hours: 8 AM to 5 PM Office Number: 229-992-2029 Email: Moody@HuntCompanies.com Facebook: @MoodyFamilyHousing2012 Website: Moody-Family-Housing.com

MEET OUR FRIENDLY STAFF

Kristen Brooks Community Director

Brittany Wilson Community Supervisor

Jessika McKeon Leasing Specialist

Justin Rowe Maintenance Director **Brad Terbizan** Maintenance Supervisor

James Mitchell Maintenance Technician

Darrell Rochester Maintenance Technician

Dennis Herndon Maintenance Technician

Moody-Family-Housing.com

f 🛛 G 😣 😓 🏛