



HAPPY NEW YEAR!

Hunt Military Communities is gearing up for what we know will be a busy 2023.

Our annual scholarship program, sponsored by the Hunt Heroes Foundation, will kick off on January 12 and run through March 2, 2023. Please share this exciting program with any active service member, military spouse, or dependent looking to attend secondary or technical school. Those interested are encouraged to apply at [HuntHeroesFoundation.org](https://www.huntheroesfoundation.org).

IMPORTANT UPDATES

- The updated Dispute Resolution Process is now available on each community website. We invite you to become familiar with the process should it be needed.

- Resident Guidelines have also been updated and uploaded to each community website. These guidelines contain valuable information for you to reference while a resident of Hunt Military Communities.
- The DoD recently announced the 2023 BAH rates. We have sent several communications addressing these new rates and their vital impact on each of our communities and your homes. If you have any questions, we invite you to contact your Community Director, who will be happy to discuss your new rate.

OUR CEO'S MESSAGE

Dear Hunt Military Communities Residents,
Happy New Year!

Early in 2022, HMC promised to focus on the resident experience and listening to the needs of our residents. I am proud to say we did that and so much more. Several vital accomplishments include restructuring how we prepare homes for new residents, completing focus groups in each community, and the specific areas our residents wanted to address. Another important initiative was focusing on increased energy conservation measures and developing a robust data program to better serve our residents with enhanced maintenance tracking and performance management. All of these initiatives will meet and exceed the needs of our residents.

Our plans for 2023 are well underway and will complement what we started in 2022. We will continue to focus on maintenance, increased communication, and customer service. I will update you each month on initiatives we are working on and those we have accomplished.

Again, Happy New Year, and best wishes for a happy, healthy, and prosperous year.

Semper Fidelis,



Brian Stann
President and CEO
Hunt Military Communities



COMMUNITY ANNOUNCEMENTS

Our office will be CLOSED on Monday, January 2nd, and Monday, January 16th in observance of New Year's Day and Martin Luther King Jr Day, respectively.

We are rolling out a new program just here at Moody for 2023! Satisfacts – You Give Back! Please see the attached flyer for more details and keep an eye on your email for more information!

COMMUNITY IMPROVEMENTS

All of Quiet Pines has now switched from Minol to YES Energy as our third-party gas billing company. You can now access your gas bill and make your payment via your resident app or resident portal. If you are not set up or still have questions, please reach out to the office and we would be more than happy to help!

GOOD NEWS STORY!

We received over 40% participation for our annual Tenant Satisfaction Survey! Thank you so much for everyone who took the time to fill it out. It means a lot to us and the military partners to have your feedback!

IMPORTANT INFORMATION

Please see the attached Astro Schedule for 2023!

Thank you to everyone who attended our Cocoa and Crafts Days in December! We loved to see the participation and have lots of exciting events planned for 2023!



**JANUARY IS NATIONAL
BLOOD DONATION MONTH**



**HUNT HEROES FOUNDATION
SCHOLARSHIP STARTS - JANUARY 12TH**

CONTACT INFORMATION

Office Hours: 8 AM to 5 PM

Office Number: 229-992-2029

Email: Moody@HuntCompanies.com

Facebook: [@MoodyFamilyHousing2012](https://www.facebook.com/MoodyFamilyHousing2012)

Website: Moody-Family-Housing.com

MEET OUR FRIENDLY STAFF

Kristen Brooks
Community Director

Brittany Wilson
Community Supervisor

Jessika McKeon
Leasing Specialist

Justin Rowe
Maintenance Director

Brad Terbizan
Maintenance Supervisor

James Mitchell
Maintenance Technician

Darrell Rochester
Maintenance Technician

Dennis Herndon
Maintenance Technician

Astro 2023 Schedule / Please Read Thoroughly & Keep for Future Reference

ASTRO is the pest control sub-contractor for Quiet Pines. You will need to call the housing office at 229-992-2029 to schedule a call back.

Spraying is done on Thursdays. The **2nd Thursday** of each month (**Wednesday for Magnolia Grove**) is for spraying of **every** home. It will alternate monthly between inside and outside spraying. Call backs are every Wednesday. Astro will be on the property from **8 AM** until all spraying is complete on the day scheduled.

Inside Spraying: All dogs must be kenneled or outside. If there is no answer at the door your home will be sprayed, and a door hanger will be left on your door.

Outside Spraying: Animals must not be outside on this day. This is for the safety of the technicians, not due to any hazards to pets.

You are required to have spray &/or traps on hand to help with any pests between scheduled spraying dates. Astro will NOT be on the property any other days than those stated above. This schedule CAN NOT be altered by the office staff. If you do not understand or have any questions regarding this schedule, please do not hesitate to call the office.

***** If we are unable to enter your home due to a locked screen door, an unsecured pet, a minor child left unattended, or locks that have been changed (against your lease) there will be a fee of \$50.00 charged. *****

<u>Astro 2023 Spraying Schedule</u>		
Magnolia Grove	Quiet Pines	Type of Spray
January 11, 2023 - Wednesday	January 12, 2023 - Thursday	Inside spraying
EVERY WEDNESDAY	EVERY WEDNESDAY	CALL BACKS
February 15, 2023 - Wednesday	February 16, 2023 - Thursday	Outside spraying
EVERY WEDNESDAY	EVERY WEDNESDAY	CALL BACKS
March 8, 2023 - Wednesday	March 9, 2023 - Thursday	Inside spraying
EVERY WEDNESDAY	EVERY WEDNESDAY	CALL BACKS
April 12, 2023 - Wednesday	April 13, 2023 - Thursday	Outside spraying
EVERY WEDNESDAY	EVERY WEDNESDAY	CALL BACKS
May 10, 2023 - Wednesday	May 11, 2023 - Thursday	Inside spraying
EVERY WEDNESDAY	EVERY WEDNESDAY	CALL BACKS
June 14, 2023 - Wednesday	June 15, 2023 - Thursday	Outside spraying
EVERY WEDNESDAY	EVERY WEDNESDAY	CALL BACKS
July 12, 2023 - Wednesday	July 13, 2023 - Thursday	Inside spraying
EVERY WEDNESDAY	EVERY WEDNESDAY	CALL BACKS
August 9, 2023 - Wednesday	August 10, 2023 - Thursday	Outside spraying
EVERY WEDNESDAY	EVERY WEDNESDAY	CALL BACKS
September 13, 2023 - Wednesday	September 14, 2023 - Thursday	Inside spraying
EVERY WEDNESDAY	EVERY WEDNESDAY	CALL BACKS
October 11, 2023 - Wednesday	October 12, 2023 - Thursday	Outside spraying
EVERY WEDNESDAY	EVERY WEDNESDAY	CALL BACKS
November 15, 2023 - Wednesday	November 16, 2023 - Thursday	Inside spraying
EVERY WEDNESDAY	EVERY WEDNESDAY	CALL BACKS
December 13, 2023 - Wednesday	December 14, 2023 - Thursday	Outside spraying
EVERY WEDNESDAY	EVERY WEDNESDAY	CALL BACKS

SatisFacts

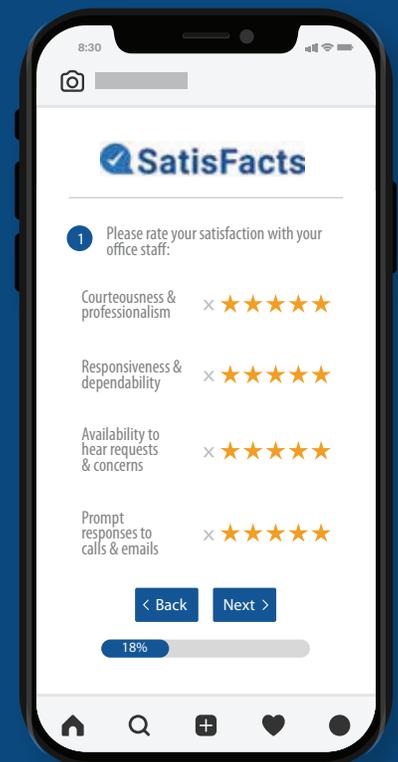
— You Give Back! —

Every month throughout 2023 we are helping you give back when you help us!

How It Works

At the end of every month, we will be conducting a drawing for every person who filled out a SatisFacts Survey that month. You can fill out a SatisFacts Survey at Move-In, or any time a Work Order is completed in your home.

-  If you are the lucky one drawn, you will receive a \$25 GIFT CARD!
-  Also, if you are the lucky one drawn, you will be able to GIVE BACK to the maintenance tech or staff member of your choosing!
-  This is a way for us to thank you for filling out your SatisFacts, and for you to pass along the good will!



2023

JANUARY

SUN	MON	TUE	WED	THU	FRI	SAT
01 New Year's Day Last Day of Kwanzaa	02 OFFICE CLOSED	03 Recycling Day	04	05	06	07
08	09	10	11 Indoor Pest Control Magnolia Grove	12 Hunt Heroes Foundation Scholarship Starts Indoor Pest Control Quiet Pines	13 Pet of the Month Starts	14
15	16 Martin Luther King Jr. Day OFFICE CLOSED	17 Recycling Day	18	19 Pet of the Month Ends	20	21
22	23 Paint Party Quiet Pines 5 - 7 PM	24	25	26	27	28
29	30	31 Recycling Day				

