

MAR
2020

MOODY INSIGHTS
NEWS & STORIES



Our President's Message



Over the past couple of years, we have been working on developing systems, protocols and customer service standards which we call our 5-Star Service. We aim to provide more than just housing. We are entrusted to create quality communities that meet the needs of our residents and we take that responsibility very seriously. Recently, we completed a year-long effort to define what 5-Star Service means to us and how we measure ourselves against that standard. So I wanted to share with you what 5-Star Service means to us.

1. **APPEALING HOMES** – At HMC, we are committed to providing the highest-quality housing for our military families. We work to ensure our homes foster the well-being of military families. Worry-free living is the standard we endeavor to achieve.
 2. **THRIVING COMMUNITIES** – At the heart of every community are the people who live there. HMC is committed to being a supportive and thoughtful resource and provides ongoing activities that create a true sense of belonging.
 3. **SERVICE SATISFACTION** – HMC strives for 100% satisfaction in all that we do. We are accountable for understanding the challenges our residents face and delivering exceptional service.
 4. **COMMITTED EMPLOYEES** – We are committed to hiring talented and enthusiastic individuals to be part of the HMC team. We recruit people who want to work as part of a strong, unified team and be a part of something bigger than themselves. HMC employees are characterized by their integrity, kindness, selflessness, and are committed to doing the right thing.
 5. **RESPONSIBLE STEWARDS** – As a partner with the Department of Defense, we are aligned in our role as long-term stewards of the communities we operate. HMC maintains welcoming communities for our residents and their families, and we are committed to the sustainment of these communities for today and into the future.
- These are high aspirations and we will continue to work towards reaching them. We welcome your feedback in helping us to do so. As always, please reach out to your community director. If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management via: The Hunt Promise Helpline: (855) 333-2835.

Best,

John Ehle
President
Hunt Military Communities

When Does Allergy Season 2020 Start—
And When Should I Start Taking Medicine?

There's no contesting that allergy season is annoying. You're supposed to *finally* be running outside again or picnicking in the park, but instead, you're stuck inside trying (key word) to breathe through snot and see through watery, itchy eyes.

And if it feels like your allergies have gotten worse the last few years, you're not wrong. After a consistent increase in the intensity and length of allergy season over the last several years (you can blame climate change), allergy season 2020 will likely be worse than usual or potentially the most intense and longest yet if the trend continues. Whomp, whomp.

Allergy symptoms—those watery eyes and stuffy nose, along with sneezing fits, coughing, wheezing, and hive- or eczema-like rashes—happen when your immune system essentially freaks out over an otherwise harmless substance (like pollen).

When does allergy season start?

	Tree pollen	Early March
	Grass pollen	May
	Weed pollen	July
	Ragweed pollen	Late August

WomensHealth

But even if the above symptoms sound all too familiar, there is good news: You can fight back against allergies—and the sooner you get started the better. That means knowing when exactly allergy season will start this year, and how to prep your body for any allergen invaders. For full article, go to: <https://www.womenshealthmag.com/health/a26079033/when-is-allergy-season/>



HuntMilitaryCommunities.com



Moody Family Housing

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HAPPENING AROUND THE TOWN

(<https://visitvaldosta.org/Play/Events>)

March 6,7,8

South Georgia Film Festival

The 2020 festival looks to celebrate the art and industry of film across the region. During the three day festival, filmmakers showcase original productions and documentaries. For more information, please visit: <http://southgeorgiafilm.com/>

March 14-15

Azalea Festival

Enjoy shows, contests, food court, art & craft vendors and live entertainment. It's a packed weekend for a great getaway excursion. And parking is free at nearby Valdosta State University parking facilities. For more information, please visit: <http://www.azaleafestival.com/>

March 21-22

Tiger Con

This anime, gaming, cosplay and comic convention celebrates its third year in Valdosta. Enjoy costume and video contests, a Vocaloid concert and a trade show with 50 dealers and artists. All ages are welcome at this event. Military and First Responders receive a 25% discount, please show ID at badge pickup. For more information, please visit: <http://tigerconvention.com/>.

Thank you for joining us!

We had such a fun time at our Cupcake Decorating event! Thank you to everyone who came out and participated.



HAPPENING AROUND MOODY FAMILY HOUSING

March 11th & 12th

Astro will be treating **INSIDE** your home this month. Please be sure your pets are kenneled or outside if you will not be home. **Remember pest control service callbacks are on Wednesdays.** Please feel free to contact our office if you have any questions!

Magnolia Grove - March 11th, Inside Home
Quiet Pines - March 12th, Inside Home

March 13th

Family Bingo Night! Join us at the Community Center in Quiet Pines from 5PM - Until all the prizes are won! We will have pizza and drinks available, so bring the family and play to win some great prizes.

March 17th

Happy St. Patrick's Day! Meet us this afternoon at your bus stop for a special treat!

April 4th

Mark your calendars and save the date! Our Annual Easter Egg Hunt is today from 10AM - 2PM. We will have food, music, LIVE bunnies, a photo booth, a bounce house, four separate egg hunts, and TONS of fun!

April 10th

Yard of the Month resumes today! Be sure to have your yard ready by the 6th and maybe you could be chosen as the best Yard of the Month!

Don't Forget! Self Help Kiosk is available every Tuesday in Quiet Pines, and every Thursday in Magnolia Grove from 12PM-1PM



Resident Guidelines Reminder of the Month

March 2020

8. PROPERTY POLICIES

8.19 Parking

Parking is permitted only on paved surfaces in designated parking areas. Parking on non-paved areas must be approved, in writing, by **MOODY FAMILY HOUSING**. Parking on lawns, planted areas, sidewalks, and patios is strictly prohibited. Parking of any vehicle is not allowed in front of fire hydrants or 15 feet to either side of a fire hydrant.

Travel trailers, motor coaches, cargo trailers, camper bodies, camper trailers, commercial vehicles, tractor trailers, boats, Personal Watercraft (PWC), boat/PWC trailers, and horse/livestock trailers may not be permanently parked, or stored on the street, driveways, yards or parking lots in any housing area. Recreational vehicles may only be parked in the housing area for the purpose of loading and unloading. In no event shall recreational vehicles be parked in housing areas for more than 24 hours without **MOODY FAMILY HOUSING** approval.

8.28 Soliciting

Soliciting is prohibited without written approval from **MOODY FAMILY HOUSING**. This includes fund raising, scout activities, school sales, etc. Residents are asked to request that unauthorized solicitors leave residential community

8.29 Speed Limit

Residents, Occupants, and their guests are required to abide by all traffic regulations set forth on the Installation and within the residential community. Speed limits within the community are limited to 15 miles per hour, unless otherwise posted and will be **STRICTLY ENFORCED**.

Happy St. Patrick's Day!

